

SOLDIERS' ANGELS

2023

ANNUAL  
REPORT







## TABLE OF CONTENTS

2   Letter from Leadership	17   Soldiers' Angels in the Media
5   About Us	18   Financials
6   Programs	20   Highlight: Support for Veterans Affected by Wildfires
10   Campaigns	22   Volunteers
12   Home of the Brave	24   Our Supporters
14   Highlight: Empowering Our Heroes: Broadening Our Food Support Initiative	26   Board of Directors
16   Program Impact	28   Corporate Partner Highlight
	29   In Memory of Alfred Guerra



CELEBRATING

20  
Years

★ Twenty years ago, Soldiers' Angels began with one care package from one mom and has transformed into an organization that serves over 1 million Military-connected individuals per year. As we celebrate two decades of service, we reflect on the countless lives touched and communities empowered. From aiding deployed Service Members to supporting Veterans, our commitment remains unwavering. With gratitude for our supporters, we embark on the next chapter, dedicated to ensuring no hero feels alone. Here's to twenty years of impact and empowerment, and to many more ahead.





Dear Soldiers' Angels Supporters,

As we reflect on our journey in 2023, we are grateful to be surrounded by an extraordinary community of supporters who have stood by us through challenges and changes at Soldiers' Angels.

Last year was a transition period in which our primary focus was on refining operations to set the stage for substantial growth in 2024 and beyond. We identified and corrected aspects of our operations that were not working as efficiently as desired. During this transition period, we overhauled our team structure, implemented a new database, and pioneered innovative fundraising methods to position Soldiers' Angels for sustainable future growth. Consequently, our financials, campaigns, and programs experienced a temporary plateau—one that will hopefully be overcome early into this new year.

**One important highlight, despite the operational plateau, we achieved an unprecedented milestone—serving more Service Members, Veterans, and Military families during 2023 than ever before in Soldiers' Angels history—over 1.3 million!**

This milestone provides compelling evidence that implementing needed changes has been well-founded. The ability for Soldiers' Angels to reach such a substantial number of recipients within the Military-connected community during this period of intense change and re-evaluation serves as a testament to our determination and resilience.

Let us also not overlook the momentous occasion that this year marks—our 20th year serving those who serve! We could not be more proud of the accomplishments this organization has made and the tremendous impact it has left within the Military-connected community. We will never tire of hearing stories from those who are now Veterans but who were once downrange on the receiving end of care packages, letters, and more.

But we have just begun. We are thrilled about what lies ahead for Soldiers' Angels. The first line of our motto encapsulates the essence of our mission: "May no soldier go unloved." With that in mind, our goal for 2024 is to bring the total number of those we serve closer to the 1.5 million mark. We are deeply honored to have your unwavering support and invite you to stand with us as we steadfastly focus our efforts to realize this ambitious goal!

Thank you for being an integral part of Soldiers' Angels. Your dedication has not only shaped our organization but also has made a lasting impact on the Military and Veteran communities that we serve.

With heartfelt thanks,



*Amy Palmer*

Amy Palmer, President & CEO



*Phyllis Jo Baunach*

Phyllis Jo (PJ) Baunach,  
Chair, Board of Directors

2895 NE Loop 410, Suite 107, San Antonio, Texas 78218 | o (210) 629-0020 | f (210) 629-0024 | Tax ID# 20-0583415 | [SoldiersAngels.org](https://SoldiersAngels.org)







**Our Mission**

To provide aid, comfort, and resources to the Military, Veterans, and their families.

**Our Vision**

To ensure Military, wounded Military, Veterans, and their families have access to needed community resources and support. With the help of our Angel volunteers, we are able to achieve our ongoing vision:

*May No Soldier Go Unloved,  
May No Soldier Walk Alone,  
May No Soldier Be Forgotten,  
Until They All Come Home.™*

**Our Values**

Compassion, Dedication, Effectiveness, Efficiency, Collaborative, Credibility, and Responsiveness.

**About Us**

The choice to serve is one of sacrifice. It means complete commitment to something larger than one's self, selflessly bearing the responsibility for the security of everything we hold dear in the United States. The purpose of Soldiers' Angels is to honor that.

Our global network of volunteers — representing all 50 states, Washington, D.C., and 31 countries abroad — work to ensure that those who serve or have served are supported, uplifted, and remembered through a variety of support programs.

Soldiers' Angels is one of the highest rated non-profits in the country, recognized by multiple independent agencies for its financial efficiency and transparency.



“I recently signed up my daughter on your site for a birthday card. The amount of birthday cards and letters she received was overwhelming. She was able to call home and wanted me to ensure that I let you know how much it meant to her to receive the messages of support. My wife and I wanted to thank you from the bottom of our hearts. I know it only takes a moment or two to write happy birthday wishes on a card but the impact you and your volunteers made will last a lifetime. We made a donation to Soldiers' Angels this morning in hopes that it will help you provide the same support services to another Service Member. Humbly,”  
—Mr. and Mrs. Reyes”



# PROGRAMS

In 2023, Soldiers’ Angels underwent a transformative year. Reflecting on the lessons from the COVID era, we re-examined our organizational structure, identified challenges, and sought ways to enhance success.

In addition to the internal challenges we were facing, it was abundantly clear that the Military landscape was changing as well. Since the Afghanistan drawdown in 2021, more Service Members were based Stateside than in the previous two decades during America’s longest war. In addition, the pandemic underscored the need to expand support to National Guard Members and Reserve Members who are consistently activated to serve our nation for a wide variety of needs.

We also witnessed a unique set of challenges when it came to recruiting and sustaining volunteers. The onset of COVID brought with it a steep rise in virtual volunteerism, but this surge gradually diminished by late 2022. Our former structure included 12 specialized Teams, each dedicated to specific support functions. However, we observed preferences for certain “Teams” over others, creating hurdles in maintaining consistently high levels of support across all areas. Moreover, the enduring effects of pandemic isolation posed challenges for the revival of our in-person volunteer opportunities.

To address these challenges, we decided to unify our organization and expand our support, dismantling the team

structure and incorporating more support for active duty Service Members, National Guard Members, and Reservists. Throughout 2023, our dedicated staff, key volunteers, and Board Members collaborated to restructure, rebuild, and prepare for growth. While the process was demanding, our volunteers, supporters, and donors stood by us, navigating the changes with resilience.

This report introduces our new structure and recognizes the challenges of change. However it also shares our excitement that, despite these transformations, we proudly served more Service Members, Veterans, and Military families in 2023 than ever before in our organization’s history.

**Critical Assistance**

As inflation continued to wreak havoc on families across the country, it became more apparent than ever that critical needs should be put first: food, transportation, and homeless support. It also became apparent that we needed to expand food support beyond low-income, homeless, or at-risk Veterans and also include the active duty population.

As evidenced in a recent RAND Corporation report, Veterans are not the only Military-connected people in need of food support. Researchers determined that active duty Service Members and their families have a higher rate of food insecurity than their civilian counterparts, with 25.8% of Service Members reported as food insecure in 2018, compared to only 9% of civilians.

**Starting in January of 2023, all food distribution sites were opened to active duty Service Members, National Guard Members, and Reservists.**

With the drastic need for food assistance consistently growing, we didn’t stop there. We also opened a new Military and Veteran Food Distribution site in Dallas, Texas, a market that reports nearly 100,000 Military Veterans in Dallas County alone, which is one of the most populous counties in Texas.

**The site successfully launched in September of 2023 and now proudly provides monthly food assistance to Dallas/Fort Worth-area Veterans.**

In addition to food, Soldiers’ Angels ramped up support of the other two areas of Critical Assistance—transportation and homeless support. Transportation Assistance increased 49% in 2023, providing even more Veterans with bus passes or Lyft rides so they can get to and from their important VA medical appointments.

Homeless Support was marked by a critical step in the direction of advocating for change by joining the National Coalition for Homeless Veterans, the only national organization solely focused on ending Veteran homelessness. In addition, we continued our Homeless Veteran Housing Pack program, providing necessary household items for Veterans transitioning into VA Supportive Housing.

**Virtual Services**

While the restructuring of our organization consolidated all virtual teams, the essential services delivered by our virtual volunteers not only persevered but strengthened. What’s even more exciting is that Angel volunteers are no longer limited to a single team’s opportunities. They have the freedom to choose from various virtual volunteer opportunities, offering support in different ways. Whether sending care packages of baked goods this month or writing letters the next, this flexible structure enhances volunteer engagement by providing diverse opportunities for involvement. The virtual services encompass those previously organized into teams, ensuring a seamless transition to this more adaptable and engaging approach.

Virtual Services include:

- Adopting a Service Member
- Care Packages
- Letters/Cards
- Special Operations Support
- Homemade Baked Goods
- Chaplain Support
- Caregiver Support

Despite the significant impact of organizational changes, particularly on our Virtual Service volunteers who most utilize our internal database systems, the remarkable Soldiers’ Angels supporters remained steadfast. They navigated challenges, demonstrating unwavering commitment and continued support throughout the year.





PROGRAMS (CONT'D)

With the new system in place and everyone adjusting, we're delighted to share our early successes. A notable example is the Cookie Bandits, a fantastic group of ladies in Dallas, Texas who were longstanding members of the Angel Bakers Team. Traditionally, they held monthly "cookie swaps" and packed care packages with their delicious treats. Under the new structure, the Cookie Bandits have expanded their efforts. Instead of a cookie swap, they recently came together to support virtual baby showers and pack baby boxes. This diversification showcases the adaptability and positive impact of our revised approach. (Although the deployed Service Members who may not be receiving one of their delicious cookie boxes may not agree with our assessment!)

VA Hospital Support

COVID was particularly hard on our VA Support volunteers. Well into 2023, volunteers still navigated COVID restrictions, shutdowns when outbreaks occurred, and less accessibility than pre-pandemic times. However, we are thrilled to report that our VA Support has finally leveled out! We have been able to return to normal operations at 99% of the VAs we support and the appeal for volunteers to get back into the VA is building in momentum.

The services provided did not change during the restructuring and still include:

- Patient Visits
- Hygiene Kits
- Box Lunches
- Coffee Carts
- Luncheons/Dinners
- Bingo Nights
- Baby Showers
- Holiday Events
- Handmade Items

“John sits in his lift-chair most days due to health issues and with not much to do except watch TV and play solitaire on his laptop. We try to get out once a day to keep him active. The Soldiers' Angels food distribution is a highlight of his month. The food is great and helps us be able to pay other expenses, but it's the volunteers he goes to see. He loves to interact with them as they put the food in our car. They are so friendly and kind and everyone thanks him for his service. He always leaves refreshed and with a smile on his face. Here is a photo of John at a recent Soldiers' Angels Holiday event making a funny face. We had such a good time. The volunteers at this event helped him get in and out of the building with his transport chair and the woman serving us was a Veteran. He loves to hear of other Veterans stories. The first time we were exposed to Soldiers' Angels was when John went on an Honor Flight to Washington, D.C. On the flight home the paramedics had to attend to him due to his heart problems so he didn't get to read his large envelope of cards provided by Soldiers' Angels volunteers on the ride home. The next day after church, it took us 2 hours to read each card out loud and I think we cried the whole time. We felt the love, prayers, well-wishes and heartfelt thanks from each Soldiers' Angels writer. We love Soldiers' Angels. Thank you so much for loving John.”

— Barbara



Community Support

The largest expansion of services occurred under our new Community Support program. While some of the services may have been in place before, we have added additional services that reach a wider range of Military-connected individuals—from active duty to Veterans to National Guard Members and Reservists, the Community Support program has a reach that truly allows us to provide a full-circle of support.

Events include:

- Pre-Deployment Event Support
- Holiday Adopt-A-Family
- Luncheons/Dinners/BBQ's in the community vs. at a VA facility
- Stand Downs
- Cards of Support
- Baby Showers
- Seasonal Campaigns

Disaster Relief

Natural disasters are inevitable, and our Service Members, particularly National Guard Members, are typically the first responders on the ground, offering aid, resources, and relief to those affected. Soldiers' Angels stands ready to support these activated individuals, ensuring they receive the assistance needed to successfully fulfill their mission.

In 2023, Soldiers' Angels responded to various disaster relief efforts, from fires and floods to tornadoes and even an earthquake! While the powerful Turkey-Syria earthquake

on February 6th didn't directly affect individuals on U.S. soil, it did impact a small unit of American Service Members stationed in the affected area. Their request was straightforward: clothing items to replace the laundry they had sent off post, which might never return.

The initial ask was simple: "Our site was impacted by the earthquakes yesterday and morale needs lifting here."

After some more digging, it became clear that our Angel volunteers could definitely help to not only boost morale, but get these Service Members the items they needed. And sure enough, within just days, we had clothing items on their way to the Middle East.

“Sorry for the late reply. Between fixing stuff here on-site and assisting locals, I haven't had too much time to respond. The thing that most of us are hurting for right now is clothing items, such as socks, especially black as we can wear them in uniform and with civilian clothes. We usually send laundry off post to get done and let's say a lot of our laundry is not coming back. We are still hopeful it will. Other than that, really just anything that can boost morale would go a very long way right now. I very much appreciate the support and my Soldiers are thankful as well.”

— Jeffery





# CAMPAIGNS

Beyond the year-round programs offered to the Military and Veteran community, Soldiers' Angels conducts various collection campaigns throughout the year, providing opportunities for the public to actively support our heroes and their families.

**Valentines for Veterans**

Total number of Valentine's Day Cards:  
4,308

**Go Camo**

Total pounds of care package items:  
22,931 lbs.

**Warm Feet for Warriors**

Total number of socks:  
74,537 pairs

**Blanket Drive/Operation Warm Winter**

Blanket Drive officially transitioned to Operation Warm Winter in 2023. The campaign still collects blankets, but now also collects winter coats, hats, and gloves. All items are shared directly with VA Hospitals in colder states to be handed out to homeless Veterans.  
Total number of winter items:  
2,478

**Treats for Troops**

Total pounds of candy:  
115,172 lbs.

**Holiday Stockings for Heroes**

Total number of stockings:  
43,881

**Honor Military Working Dogs**

In the second year of our shortest campaign to date, we collected \$6,958 worth of dog items during just one week— National Pet Week— to benefit deployed Military Working Dogs and their handlers.





# HOME OF THE BRAVE

Established in 2012 as an annual corporate social responsibility campaign, Home of the Brave was gifted to Soldiers' Angels in 2020. The campaign engages corporations and their employees in honoring and showing appreciation for Veterans at VA medical facilities nationwide in celebration of Veterans Day. Volunteers organize special events, visit patients, and donate much-needed items during the days leading up to or immediately following November 11th. To date, 282,714 Veterans have been supported through the program.

## GOLD SPONSOR



## SILVER SPONSOR



## BRONZE SPONSOR



“Our Sacramento team brought joy and smiles while visiting patients this Veterans Day weekend. It was a terrific experience that both our team and the Veterans really enjoyed. We shared many laughs and heard some great stories. The Veterans were extremely appreciative of our gratitude and it was a wonderful time!”  
— Christopher Leonardini, Soldiers’ Angels Volunteer ”

In 2023, in just one week,  
Soldiers’ Angels Home of the Brave served  
**82 VA medical facility sites**  
in **35 states plus Washington, D.C.**  
and **Puerto Rico,**  
with **613 volunteers** spending more than  
**3,846 hours** to honor  
**18,253 Veterans.**



Since 2012,  
**7,510**  
**company volunteers**  
have contributed  
**52,653**  
**volunteer hours,**  
totaling **\$2,179,626**  
in **donations** to the **VA.**



## HIGHLIGHT

# EMPOWERING OUR HEROES: BROADENING OUR FOOD SUPPORT INITIATIVE

Since 2015, Soldiers' Angels has provided monthly food distributions for Veterans in need throughout the country. In a major update for 2023, we expanded our reach by transforming our Veteran Food Distributions into "Military & Veteran Food Distributions." Now, not only do we serve homeless and at-risk Veterans, but we also support at-risk active duty Service Members, Guard Members, and Reservists.

According to RAND, a leading research foundation, approximately 15.4% of all active duty personnel have low food security, 25.8% of Army, Air Force, Navy, Marine Corps, and Coast Guard personnel are food insecure, and 10.4% have very low food security. These Service Members tend to be lower level (E-4 and below) enlisted with children, extending food insecurity to dependents and family. CNN recently did a story about the issue, pointing to some possible causes: frequent moves make stable employment tough on Military spouses, moving has a financial impact on Military families, and receiving assistance has a stigma tied to it in Military culture. Additionally, only 2% of active duty Service Members qualify for Supplemental Nutrition Assistance Program (SNAP) benefits.

In response, Soldiers' Angels expanded eligibility to include the active duty population, ensuring that those who serve our nation also receive the support they deserve.

Furthermore, we are thrilled to announce the opening of our seventh food distribution site. In September 2023, Soldiers' Angels proudly hosted its inaugural Military and Veteran Food Distribution event in Dallas, Texas. This event, made possible through a partnership with the North Texas Food Bank and sponsorship from Lockheed Martin, provided crucial food support to Military-connected individuals and families in the Dallas area. This initiative underscores our unwavering commitment to ensuring that no Service Member or Veteran goes hungry.

In total, Soldiers' Angels provided food assistance to 45,722 Service Members and Veterans in 2023 alone and is proud to hold the title of largest food provider exclusively to Veterans in the country.

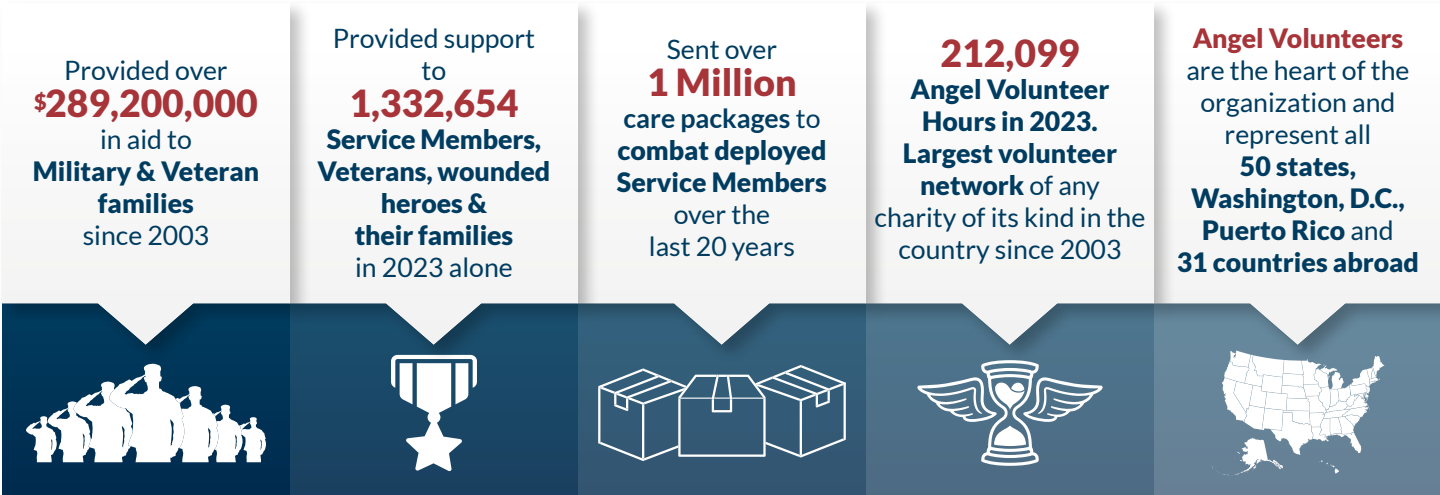
“Soldiers' Angels provides while others try. Words alone could never express how much this agency has helped and enhanced this Veteran's quality of life. Soldiers' Angels staff and volunteers are second to none and their service to Veterans is unmatched. Even during inclement weather, the Soldiers' Angels volunteers strive to get the job done without complaining and always spreading joy with their smiles.”  
— Steve

“I am a Soldiers' Angels volunteer. I love knowing that I have made a difference in the lives of deployed Soldiers, Sailors, Marines, and Airmen. Soldiers' Angels is well run and quickly responds to current events that affect our Military personnel. The staff is dedicated and always willing to answer volunteers' questions and help with issues that arise. Soldiers' Angels helps Veterans and Military families, too.”  
— Kathy





PROGRAM IMPACT



With the help of our supporters,  
**OUR COLLECTION CAMPAIGNS**  
collected and redistributed  
**\$21,519,687**

WORTH OF ITEMS

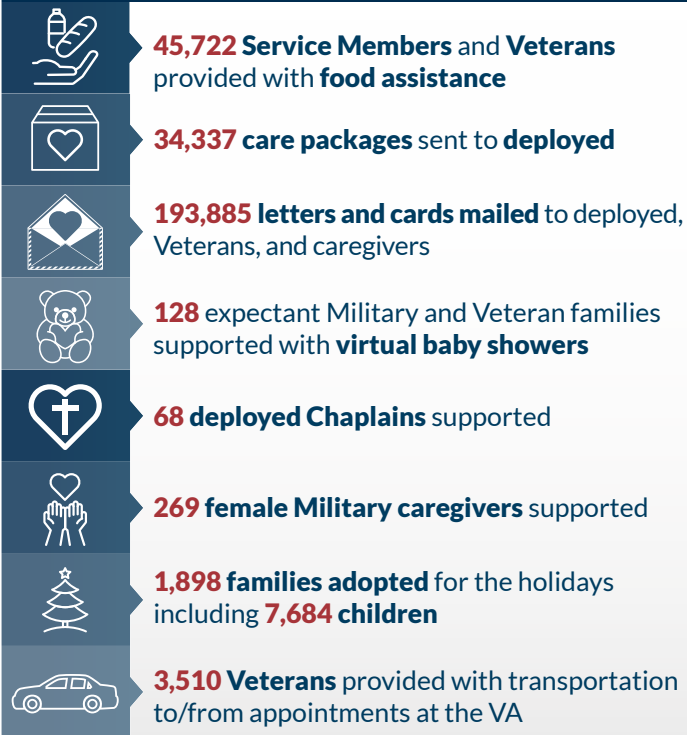
INCLUDING:  
**115,172 lbs** of extra Halloween candy during  
**TREATS FOR TROOPS**  
**43,881 STUFFED HOLIDAY STOCKINGS**  
**74,537** pairs of **SOCKS** for **WARM FEET  
FOR WARRIORS**  
**22,931** pounds of **CARE PACKAGE ITEMS** in just  
the third year of Go Camo  
**\$6,958 WORTH OF DOG ITEMS** collected in just  
one week during the second year of our campaign  
benefiting Military Working Dogs



**IN-KIND SUPPORT**  
WITH THE HELP OF OUR MANY  
CORPORATE PARTNERS

ALL IN-KIND GOODS SHIPPED TO SERVICE MEMBERS OR  
GIVEN TO VETERANS

2023 IMPACT





FINANCIALS

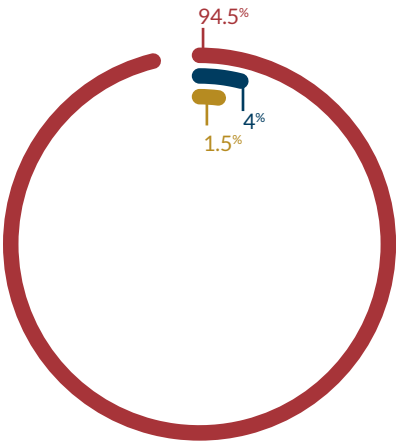
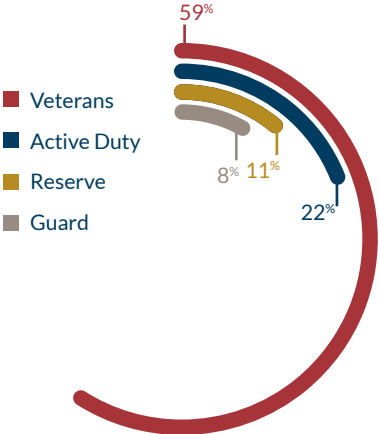
FINANCIAL KEY FIGURES

\$28,082,191 FUNDS PROVIDED FOR PROGRAM SERVICES

94.5% EFFICIENCY RATING

94.5% Efficiency Rating Based on the 2023 Audit Report

WHO WE SERVE



■ Program Services ■ General and Administration ■ Fundraising  
Ratios based on calculations from the Audit Reports for each corresponding year.

FINANCIAL IMPACT BY PROGRAM AREA

Military & Veteran Food Distributions:

\$3,538,307

Deployed Support Programs:

\$5,041,547

Veteran Support Programs:

\$12,958,212

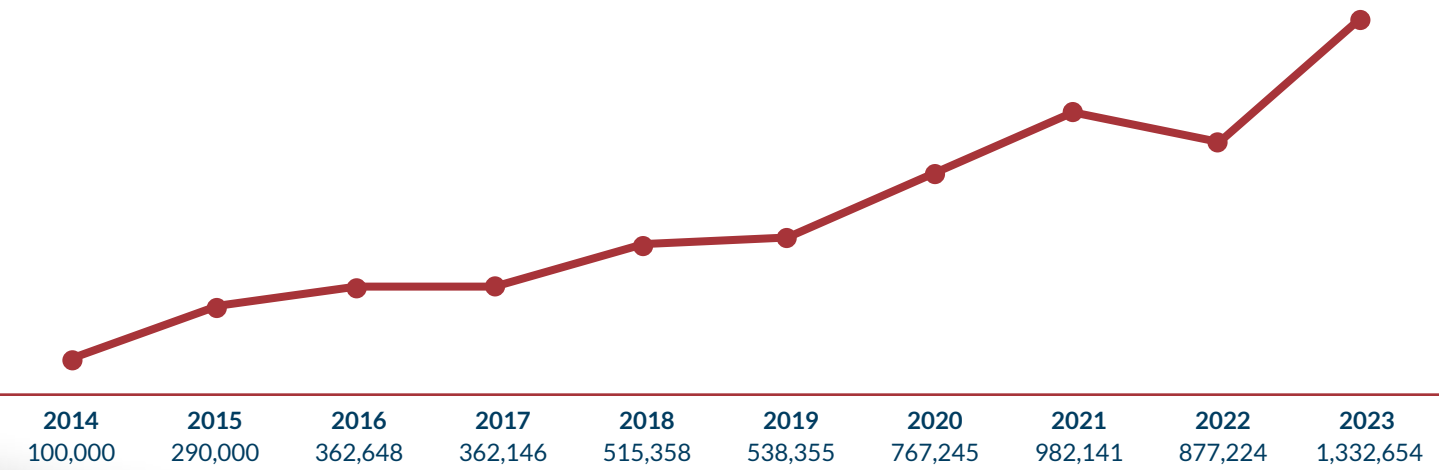
Active Duty, Guard, & Reserve Programs:

\$11,347,065

2023 IN NUMBERS

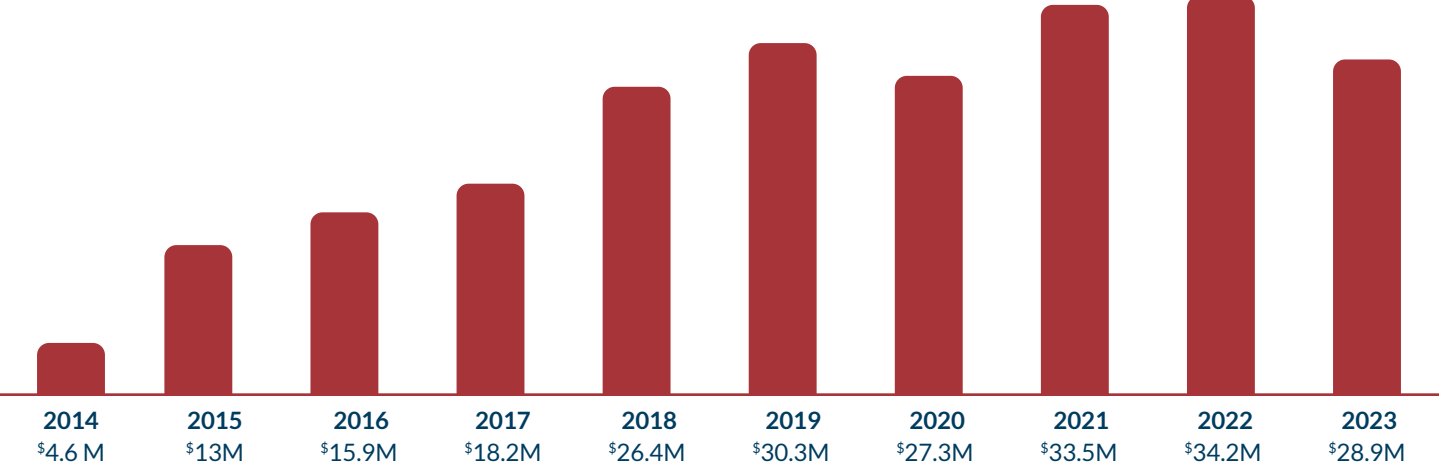
	UNRESTRICTED	RESTRICTED	TOTALS
<strong>Revenues &amp; Support</strong>			
Program Contributions: In-Kind	\$23,213,151	—	\$23,213,151
Program Contributions	\$3,757,814	—	\$3,757,814
Fundraising: Auto Auctions	\$1,718,541	—	\$1,718,541
Fundraising: Third Party Events	\$231,327	—	\$231,327
Total Revenues & Support	\$28,920,833	—	\$28,920,833
<strong>Expenses</strong>			
Program Services	\$28,082,191	—	\$28,082,191
General & Administrative	\$460,546	—	\$460,546
Fundraising	\$1,171,704	—	\$1,171,704
Total Expenses	\$29,714,441	—	\$29,714,441
Loss from Operations	(\$793,608)	—	(\$793,608)
<strong>Other Income</strong>			
Investment Earnings, Net	\$89,243	—	\$89,243
Other Income	\$22,248	—	\$22,248
Total Other Income	\$111,491	—	\$111,491
Change in Net Assets	(\$682,117)	—	(\$682,117)
<strong>Net Assets</strong>			
Net Assets Released from Restrictions	—	—	—
Net Assets, Beginning of the Year	\$5,986,044	—	\$5,986,044
Net Assets, End of Year	\$5,303,927	—	\$5,303,927

PROGRAM GROWTH BY YEAR



NUMBER OF CLIENTS SERVED

REVENUE GROWTH BY YEAR





## HIGHLIGHT

# SUPPORT FOR VETERANS AFFECTED BY WILDFIRES

In August of 2023, Lahaina, Hawaii, faced devastating wildfires that killed one hundred residents and left many more displaced and in need of support. Among those affected were Veterans living on the island, facing the challenges of rebuilding their lives amidst the aftermath of the disaster.

Soldiers' Angels swiftly responded to the crisis by coordinating with VA Pacific Islands. Together, we identified the urgent needs of affected Veterans and devised a plan to provide assistance. In addition, many active duty Service Members, primarily National Guard Members, were activated to respond to the fire and assist with all levels of the crisis. These Service Members on the frontlines of devastation needed all the support they could get.

Working closely with VA Pacific Islands, Soldiers' Angels created an Amazon Gift List featuring essential items identified by local authorities and community partners. These items ranged from basic necessities like clothing and food products to household essentials and gift cards to local stores.

Soldiers' Angels supporters responded in an incredible way. **Providing 7,032 in-kind items valued at \$11,446 for VA Pacific Islands and raised \$30,333 cash that was used for gift cards issued to families to help them rebuild their homes and restock their shelves.** Once collected, the items were palletized and shipped directly to Hawaii, where the VA distributed them to Veterans in need through stations on Maui.

This campaign was a shining example of the commitment of Soldiers' Angels supporters to continue the mission of doing good. In these moments of unexpected disaster, our supporters were ready to face the challenge of figuring out the best way we can stand up and support the Military-connected community together.

“I went to my VA clinic here in Maui, Hawaii and in the waiting room was a blue plastic bag with hygiene items in it and your organization's name. All these years I have given to other organizations and never once did I see anything done. A great service you do. Thank you.”  
— Ron, Vietnam Veteran

The appearance of U.S. Department of Defense (DoD) visual information does not imply or constitute DoD endorsement.





OUR VOLUNTEERS

Our deep appreciation goes to our vast network of volunteers committed to supporting the Military and Veteran communities, both virtually and in person. Although it's not possible to mention every volunteer in this report, we are privileged to showcase the recipients of The President's Volunteer Service Awards for 2023. Soldiers' Angels proudly awarded 451 of these prestigious honors to the volunteers listed below.

GOLD | Adults (26 and older) = 500+ hours

Carol Allen	Susan Good	Vince Martinez
Patti Barker	Jodi Guelzow	Christina McNeil
Grace Benfer Bostwick	Lyndsey Hagan	Eleni Menter
Stacey Bruneau	Linda Herrick	Betty Merkling
Sandra Carter	Treige Hussey	Damara Milianta-Peterson
Aurora Casanova	Keshaw James	Ann Miller
Keturah Cavazos	Faye Kolin	Cathy Miller
Nancy Conlon	Leslie Larkin	Bertha Moore
Samuel Cooke	Chia Lee	Candy Moore
Sue Crocker	Jill Leiter	Nam Nguyen
Rosemary Fegreus	Joseph Vander Linden	Joyce Nuara
Rose Fernandez	Nikki Loftin	Nikki Loftin
Nilsson Garcia	Kari Lundell	Pattie Ochs
Lisa Glass	Julie Marien	Holly Parker

SILVER | Adults (26 and older) = 250 – 499 hours

Amy Allen	Patty Fisher	Michael Kokoruda
Michelle Allen	Paula Fleming	Pascal Koyton
Pam Arriazola	Pam Flentge	Deborah Kuhlman
Margaret Ashley	Wanda Foltz	Leigh Laborde
Christine Ayuya	Judith Fox	Christopher Leonardini
Selena Barriga	Faye Georgeo	Ralph Lisher
Pamela Beall	Jacquelyn Goike-Wright	Lynne Loyd
Therese Bell	Dona Granger	Lynn Mahony
Sue Bethke	Deborah Hardin	Joanne Malczyn
Amy Brown	Elizabeth Herrera	Jim Marshall
Wendy Cardoso	Jessica Hicks	Nancy Marshall
Heidi Christiansen	Nicole Hill	Summer McAfee
Julie Christopher	Carol Hoffman	Carla McGuiness
Colleen Conroy	Jeanine Hrcir	Mary McNeely
Sharon Davidson	Lucy Hull	Barbara Meek
Laura Davis	Irene Ibarra	Patricia Miller
Wansley Dennis	Rovenia Jenkins	Michelle Miller-Kotula
Tony Dickensheets	Jennifer Johnson	Sita Nisi
Debby Eiser	Pat Jopling	Laura Osman
Jasmine Erickson	Corinna Kinsey	Lorraine Ottinger

TEENS AND YOUNG ADULTS | (25 and younger)

<b>GOLD</b>	<b>BRONZE</b>
Carson Arnould	Lindsay Boyle
Sydney Cho	Tess Humphreys

INTERNATIONAL

<b>SILVER</b>	<b>BRONZE</b>
Lori Anne Baycroft	Maria Corazon Dahlum

Furthermore, Soldiers' Angels takes great pride in recognizing eight of our international Angels who dedicated the required number of hours, even though they weren't eligible for The President's Volunteer Service Award due to their location outside the United States.

Donna Paschal	Jeffrey Strand
Amy Pepin	Cherie Torson
Vilma Pinero	Patricia Troncosa
Nancy Prost	Priscilla Tucker
Carla Ramirez	Christine Tunanidis
Lisa Rayl	Barbara Unruh
Kate Reinholt	Sherry Viggiano
Jennifer Rush	Mai Vu
Deborah Schier	Barbara Washing
Leslie Scott	Katrina Wolfe
Jessica Seaman	
Dennis Sherman	
Elody Shojinaga	
Colette Stine	

Heidi Peevyhouse	Lindsey Sturgess
Maryann Phillips	Susan Tanner
Barbara Price	Beth Taylor
Jennifer Price	Bernard Teich
Ellen Rabinowitz	Ginger Thielman
Sue Radtke	Derrick Toliver
Carol Ramos	Maryann Underwood
Genesis Reyes	Diana Verhagen
Janet Roby	Amelia Wang
Debbie Roper	Lin Ward
Donna M. Rucker	Earline Wasser
Laura Rulona	Karen West
Tracy Saks	A. Jean Whitaker
Mary Saxton	Catherine White
Belinda Schirmer	Pamela Whitson
Elliot Simons	Jodi Wolfert
Melody Simons	Janice Zobott
Ernestine Smith	
Kathy Smith	
Mary Spellerberg	

Jeye Johnson
Aashrita Karumuru
Jessica Wang

Senka Dolezal	Dani Viau
Lori-Lynn Sanduliak	Dawn Wright

BRONZE | Adults (26 and older) = 100 – 249 hours

Candace Acabbo	Sheila Daniel	Beth Hoffman
Carol A. Allen	Summer Deichler	Bobbi Hoffman
Sharon Allsbrook	Kristin Delao	Oliver Hoppe
Rich Alvarez	Susan Delez	Carolyn E. Horne
Melanie Ambury	Arica Delgado	Kimberly Hroma
Kristi Arkwright	Laura & Janet Demarie	Karissa Hughes
Arlo Ashbach	Debbie Derito	Mary Hunt
Ryan Ashby	Susan Deshensky	Patricia Hunt
Melinda Atchley	Courtney Doberneck	Suzanne Hurt
Melanie Atzili	Karisa Dominguez	Erin Huston
David Avila	Terry Donovan	Christina Hyden
Tammy Ayers	Florence Durham	Gary Jackson
Jamie Ball	Alessa Edwards	Cindy Johnson
Elaine Barnett	Paula Edwards	Louise Johnson
Jennifer Bartlett	Teryl Eisinger	Selena Johnson
Christine Barwick	Audry Ellingson	Dawn Jones
Denise Bautista	Courtney Katharyn Ely	Shelley Kalfas
Lillian Beach	Judi Erickson	Amy Kappel
Cathy Beck	Wanda Facemire	Jacqueline Keener
Cari Beebe	Melissa Farster	Samantha Kiggins
Hayley Beluch	Zene' Fenton	Sandy Killian
Patricia Bendinelli	Reginal Ferguson	Donna King
Connie Bombaci	Linda Ferrara	Robin Kinney
Ann Born	Elayne Fick	Linda Kissner
Lorabeth Bradford	Christina Florek	Becky Klein
Stephani Broviak	De Laura Foreman	Damon Klein
Alicia Brown	Racquell Fuller	Naomi Koehler
Amy S. Brown	Michelle Fussner	Faye EllenKolin
Emma-Grace Brown	Inelda Garza-Hazlewood	Angel Krausfeldt
Lisa Brown	Martha Gaug	Trudi Krauss
Nancy Brown	Steven Gavin	Kenneth Kretchun
Norman Bryant	Mike Geier	Michelle Kroes
Darlena Bugbee	Bethany George	Amy Krome
Jenn Bulock	Marianne Gerace	Cathy Lapeders
Kristy Buzbee	Joanne Gerrettie	Lainie Larson
Elaine Byrne	Mary Gertken	Lee Larue
Mary Cabaniss	Debra Gibson	Emily Laskowski
Selena Campbell	Nan Good	Thuy Thi Le
Laurie Casey	Izumi Goodwin	Christie Leman
Jane Cassi	Janet Gordon	Beverly Levell
Marina Castillo	Alexis Gorin	Heather Lowery
Patricia Chambers	Vicki L. Goudzwaard	Sharon Lowman
Deanna Stacy Chick	Juliette Goulet	Heidi Lowthorp
Shelley Chin	Gena M. Granholm	Denise Lucas
Danielle Ciarlillo	Jody Grassel	Aubree Lutz
Amanda Clark	Jenna Griffin	Betsi Lynch
Michele Coleman	Kathryn Gross-Jacek	Wendy Mach
Jeffrey Collins	Ilana Haas	Carol Makela
Maria Conroy	Beth Hahn	Shaunel Maleski
Tegan Cornes	Whitney Hall	Joan Malzow
Barbara Coward	Catherine Hardrick	Kimberly Martin
Phyllis Crosswell	Amanda Harris	Dixie Mason
Stacy Crouch	Jodi Hart	Amanda Mathias
Elizabeth Curry	Michele Hartmann	Alex Matlock
Sharon Curry	Kristi Healey	Channing Maumus
Dana Cutler	Suzanne Hearin	Marja Mayes
Kenneth Dahl	Tammy Labiche Henley	Barbara McClendon

Shirley McCrory	Andee Rupe
Todd McGowan	Laura Saba
Rebecca Suzanne McKeehan	Eric Sanders
Melissa McKenney	Susan R. Sandoloski
Tracy McKoy	Roshelle Satterthwait
Cindy Miller	Penny Saville
Ellen Miller	Amanda Scheidler
Kim Moore	Jennie Lynn Schlageter
Sharee Moore	Scott Schneider
Laurel Nelson-Rowe	Laura Irvin Schroeder
Paul Niemczyk	Andreea Schwartz
Debra Niren	Danielle Shapiro
Alice Nissen	Regina Shuster
Desiree Norquist	Susan Sim
Megan Novak	Jennifer Simpson
Joyce Rosemary Nuara	Gail Slane
Darcy Nutter	Sharon Smith
Lori O'Brannon	Rachel Sommer
Joanne O'Brien	Mary Jo Spellerberg
Annette Ochs	Jean Stanley
Laurette O'Donnell	Karlie Stanley
Nickie Oliva	Geneva Summers
Loretta O'Neill	Debra Szmagaj
Pamela Oren	Isabella Templeton
Katrina Overton	Gladys Thasiah
Lianne Oviedo	Sheila Thomas
Lunell Owens	Dina Thompson
Marcel Pajuelo-Schwartz	Deborah Tippie
Amy Lou Peterson	Mary Ellen Tomaszewski
Holly Peterson	Lisa Turney
Geri Philpott	Debbie Underwood
Lareese Pike	Jennifer Valle
Kassey S. Plaha	Larisa Vann
Earline Platt	Jade Vite
Erin Poole	Janet Waite
Penny Potter	Kathleen Wallace-Walter
Dennis Pratte	Vickie Wallen
Rob Prest	Debby Weiner
Gracie Priestester	Debbie Wellman
Mollie Prophetter	Jennifer Wells
Bre Qualley	Debbie Wentrup
Jennifer Rarden	Carrie Whatley
Marianne Rascher	Jill Whelan
Carol Reardon	June Nicole Whitaker
Laura Reddick	Jennifer Wilburn
Terry Reese	Leann Williams
Mae Reiss	Pamela Williams
Alexis Rich	Karen Jezeel Willis
Barbara Richardson	Katie Windhorst
Corine Rigby	Kelly Winkworth
Cindy Roach	Danielle Witten
Roxana Robles	Elizabeth Worden
Anne Rolands	Casey Zuberbier
Ramona Rood	
Linda Rosiak	
Darlene Rovatsos	
Elizabeth Rowan	



OUR SUPPORTERS

DIAMOND | Donations of \$100,000 or more in cash or budget-relieving in-kind per year



- Aegon Transamerican Foundation

Atlanta Community Food Bank

Black Rifle Coffee Company LLC

Books A Million Inc.

BURNCO

Food Bank of the Rockies

Girl Scouts Eastern WA and Northern ID

Girl Scouts in the Heart of Pennsylvania

Girl Scouts Nation's Capital
- Girl Scouts of Central Texas

Girl Scouts of Greater Atlanta

Girl Scouts of Greater Chicago and NW Indiana

Girl Scouts of Kentuckiana

Girl Scouts of San Diego

Girl Scouts of Southeastern Michigan

Gleaners Community Food Bank of Southeastern Michigan

Gunn Chevrolet
- HOPE Atlanta

Low Country Food Bank

North Texas Food Bank

Phyllis Jo Baunach

San Antonio Food Bank

Schoolhouse Electric and Supply Co.

Second Harvest Food Bank of Central Florida

Trail's End

USAA

PLATINUM | Donations of \$50,000 or more in cash or budget-relieving in-kind per year

- Arthur M. Blank Family Foundation

BrightSpring Health Services

Carlson Family Foundation

Girl Scouts of Gateway Council
- Girl Scouts of Gulfcoast Florida

Girl Scouts of Historic Georgia

Lockheed Martin

Metro Food Rescue
- MITER Brands

Morrow Renewables LLC

Robert Goldfarb

The Boeing Company

GOLD | Donations of \$25,000 or more in cash or budget-relieving in-kind per year

- Angela Peden

Bad Ass Coffee of Hawaii

Bake Me a Wish

Barbara Cotter

Blue Cross and Blue Shield of Texas through Health Care Services Corporation

Community Foundation for a greater Richmond

Daryl Roper

Enterprise Holdings Foundation

Freedom Pens
- Girl Scouts of Eastern Iowa and Western Illinois

Girl Scouts Heart of the South

Girl Scouts of San Jacinto Council

Glasscock Heritage Fund

Jordan Spieth Family Foundation

Kroenke Sports and Entertainment and Sports Charities, Inc.

Madison

Mars Wrigley

Navy Federal Credit Union
- News Corp

OverflowCo.com

Pull-A-Part

Safeway Foundation

Texas Diaper Bank

The PM Group

The Spirit Airlines Charitable Foundation

US Venture/Schmidt Family Foundation

USA Girl Scouts Overseas

SILVER | Donations of \$10,000 or more in cash or budget-relieving in-kind per year

- Alpha Omicron Pi-Phi Sigma, Univ. of NE Kearney

Abbe Family Giving Fund

AbbVie

Altar'd State DBA Walters & Mason Retail Inc.

Amazon Consumables

Amit Saxena

Atlanta United FC LLC

Backus Dunn and Company

Bagel Rescue

Bank of America

Barbara Ann Unruh

Bentonville Brewing Co.

Beth Mackin

Betty Merkling

Blankets for Soldiers

Brian St Marie

Bristol Myers Squibb Company

C. Scott & Dorothy E. Watkins Charitable Foundation

Candise Isla

Carol Allen

CAVU Securities

Cheddar's Scratch Kitchen

Chia Lee

Choate, Hall & Stewart LLP

Commercial Property Electronic Payments

Courtney O'Connor

Dale Martin

Dennis Sherman

Disabled Veterans National Foundation

Donna J. Paschal

Elaine Byrne

Ellen Miller

Estate of Ronald Sowers

Fifth Generation Inc. - Tito's Handmade Vodka

Florida Panthers Foundation
- Girl Scouts of Southwest Texas

Girl Scouts of Tropical Florida

Global Payments

Greater Salina Community Foundation

Harold Joseph Smith

Hayley Lauritsen

HB Family Foundation

H-E-B

Helen W. Bell Charitable Foundation

Hewlett-Packard Enterprise

Ida Smith

Intel Involved Ch7-437

International Association of Sheet Metal, Air, Rail and Transportation Workers

James Avery Artisan Jewelry through the Community Foundation of the Texas Hill Country

James Skow

Janet Gordon

Jason Pena

Jennifer Brown

Jill Leiter

Jodi Guelzow

John Kenmonth

Jorge Techera

Julie Allred

Karina Laufenberg

Kelly Poole

Kent E. Warhol

Keturah Cavazos

Kim Douglas

Larrie and Brenda Brysch

Laura Alpert

Laura Stephens

Leonard Hill

Lisa J. Ferrera Charitable Fund

Lonnie Adams
- Mary Ellen Coblentz

Mary Kay Headquarters

Megan Shipley

Melissa Ann Walczak

Morrow Family Capital Investments LP

Natasha Moore

National Christian Foundation North Texas

Pattie Ochs

Pete Orona

Richard and Carmen Rudshagen

Robert Gannon

Ryan Cox

Smart Care Solutions

Sunstate Equipment Foundation

Susan Tanner

Terry Reese

Texas A&M Aggie Royals

The August Jackson Company

The Curtis L. Carlson Family Foundation

The Downey Family Foundation

The John Dykema and Michele Maly-Dykema Family Foundation

The Thomas and Pamela Petrosino Foundation

Theresa Kirk

TREA: The Enlisted Association

Valero Energy Corporation

Vertical Bridge Holdings

Veterans United Foundation

Virginia Maigeon-Malek

Warm Up America

Weyerhaeuser NR

William and Sarah Ginnings Nowlin

Zehava Noah



BOARD OF DIRECTORS



In June 2023, during the summer board meeting’s lunch break, Soldiers’ Angels Board Members took action to serve over 140 homeless Veterans at the American GI Forum in San Antonio, Texas. They provided a hearty meal featuring fajitas, beans, rice, and an indulgent ice cream bar. Additionally, the Board Members generously distributed essential support items such as t-shirts, backpacks, blankets, and more, ensuring these Veterans felt cared for and supported.



**Phyllis Jo (PJ) Baunach | Chair**  
*Attorney, Psychologist, and Independent Mary Kay Sales Director*  
Alexandria, Virginia

**Andrew Shipe | Vice Chair**  
**USA (Veteran)**  
*Vice President, Operations Support*  
Republic Services  
Phoenix, Arizona

**Kyle Brooks, DrBA | Secretary**  
**Army Reserve**  
*Head of Strategy & Ops, Modern Retail*  
CDK Global  
Hahira, Georgia

**Lauren Genovese, CPA | Treasurer**  
*Retired, VP & CFO*  
Honeywell International  
Sandy Springs, Georgia

**Katie Bowen**  
*Project Manager*  
Peraton  
Cleveland, Tennessee

**Maria Carlin**  
*Director of Investor Relations*  
Medalist Partners, L.P.  
Orlando, Florida

**Joseph Castle, PhD**  
**USA (Veteran)**  
*Executive Advisor, Strategic Partnerships and Technology*  
SAS Institute, Inc.  
Ijamsville, Maryland

**Anthony Cooper, PhD**  
**USA (Retired)**  
*Retired, Chief, Center for Development and Civic Engagement (CDCE)*  
VA Atlanta Healthcare System  
Atlanta, Georgia

**Gregory Harkins**  
**USA (Retired)**  
*President*  
CWTSato Travel  
Georgetown, Texas

**D. Farr Nolen**  
*Counsel*  
Haynes and Boone, LLP  
San Antonio, Texas

**Amy Palmer**  
**USAF (Veteran)**  
*President & CEO*  
Soldiers’ Angels  
San Antonio, Texas

**Amit Saxena**  
*President & CEO*  
Sarus, Inc.  
Atlanta, Georgia

**Josh Smith**  
**USA (Veteran)**  
*Project Manager*  
Valero Energy Corporation  
San Antonio, Texas

**Guillermo Thorne Jr.**  
*VP Strategic Sourcing and Contracts*  
Houghton Mifflin Harcourt  
Tampa, Florida

“Thank you very much for all of your support. When we need you, y’all are always there for us. Soldiers’ Angels are the most important volunteers there are. We can’t thank you enough.”  
— The Watkins Family



# CORPORATE PARTNER HIGHLIGHT: NAVY FEDERAL

The saying “Many hands make light work” rings true, and we’ve experienced its power firsthand. In November, Navy Federal Credit Union demonstrated this power by rallying around Veterans & Military Families Month. Across the country, approximately 750 Navy Federal team members came together to craft over 800 blankets for Veterans. This coast-to-coast effort saw volunteers gathering at their campus locations in Vienna and Winchester, Virginia; Pensacola, Florida; and San Diego, California. Navy Federal’s commitment to philanthropy is evident in its longstanding partnership with Soldiers’ Angels, which spans over five years and has contributed more than \$100,000 in support.

“We’re thrilled to partner with Soldiers’ Angels to offer volunteer opportunities at our campuses because our hybrid team members can easily come in and use their paid volunteer leave (8 hours annually) to support a cause we’re all passionate about — serving Military communities. — Brandi Gomez, Assistant Manager, Corporate Social Responsibility”

“As a Veteran and Military spouse, I know the importance of making sure our country’s heroes are supported and appreciated for their sacrifice and Military service. The blankets from our volunteers will serve Veterans in need, and I’m so proud to be surrounded by team members that donate their time to show up for our members and local community when they need us most. — Dottie Day, Vice President of Navy Federal Credit Union’s Winchester Operations and Contact Center”



## IN MEMORY OF ALFRED GUERRA

In May of 2021, Soldiers’ Angels first met 95-year-old decorated WWII Veteran, Alfred Guerra. At that time, his San Antonio home had fallen into disrepair and become unlivable. His son had taken on the project of remodeling his home and tore out much of the interior during the initial stages of the project. But then, sadly, Alfred’s son suddenly passed away from cancer.

Having raised his family in that home and losing both his wife and son to cancer, Alfred was determined to stay in the house and hold onto those memories. Thankfully, his daughter Maria reached out to Soldiers’ Angels.

Although home remodeling is not something Soldiers’ Angels typically does, everyone immediately fell in love with sweet Alfred and his incredible story—a soldier during WWII, his family was told he was MIA after the invasion of Okinawa. Fortunately, he eventually returned home after being taken to a Navy ship to recover from his battle wounds.

Feeling drawn to Alfred’s story of survival and sacrifice, we knew that we needed to help him enjoy the memories he cherished in his family home while he still had time left on this Earth.

As our supporters do, they immediately banded together to help cover the cost and much of the labor to turn Alfred’s house back into a home. Hundreds of volunteers worked through some of the hottest months of the summer and managed to make this WWII Veteran’s dream come true.

Two years later Alfredo V. Guerra passed away peacefully surrounded by family at his home on May 10, 2023.

To all those who helped Alfred’s dream come true of renovating his beloved home, **thank you**. You provided him and his family with a chance to truly cherish the final years of his life surrounded by the walls that held so many memories for him and his family.



“Thank you for the continued support of deployed Military personnel. This is deployment number five for me, and you have been a great motivation throughout every deployment. From my first deployment being a E1 (PVT) to now being E8 (MSG), I can't say thank you enough!!!”

—Dauntie

”



## SOLDIERS' ANGELS

2895 NE Loop 410, Suite 107  
San Antonio, Texas 78218

Office: 210-629-0020  
Fax: 210-629-0024

[SoldiersAngels.org](https://www.SoldiersAngels.org)



SoldiersAngelsOfficial



SoldiersAngels



SoldiersAngelsOfficial



SoldiersAngels



SoldiersAngels