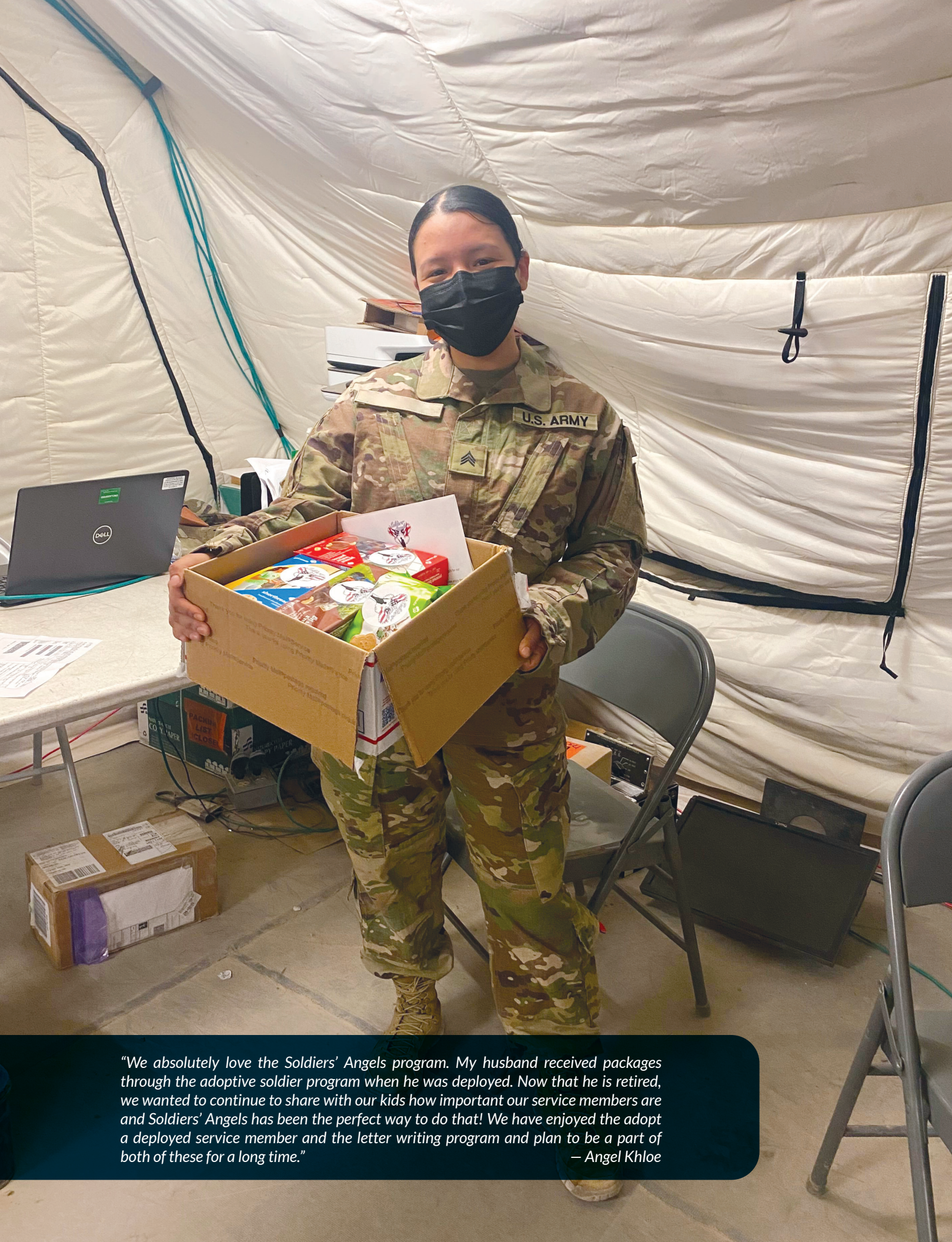


SOLDIERS' ANGELS
2021
ANNUAL
REPORT





"We absolutely love the Soldiers' Angels program. My husband received packages through the adoptive soldier program when he was deployed. Now that he is retired, we wanted to continue to share with our kids how important our service members are and Soldiers' Angels has been the perfect way to do that! We have enjoyed the adopt a deployed service member and the letter writing program and plan to be a part of both of these for a long time."
— Angel Khloe



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Dear Soldiers' Angels Supporters,

Despite the uncertainties that surrounded our lives during 2021, when it was easy to lose sight of pre-pandemic life and easy to lose hope, Soldiers' Angels was able to continue providing much-needed services to deployed military personnel and veterans because of your faithful support. You never lost hope. Your energy, support, and ability to pivot to meet urgent needs, led to a remarkable year of service at Soldiers' Angels.

During the year, there were many memorable moments of renewal. Some of those moments led to opportunities that were filled with an incredible sense of togetherness. Moments that united all of us.

You were the catalyst and strength for those moments.

When we asked for your support to rebuild the home of a WWII veteran whose house had become unlivable, you showed up. Not only with monetary donations...but with tools in hand asking "How can I help?" Together, side-by-side, people from all walks of life —veterans, active duty, civilians, businesses, organizations —worked together to completely rebuild a home.

When Kabul fell to the Taliban, and tens of thousands of Afghan allies fled for their lives, we took a chance. We asked for your help to support the military installations that were key players in Operation Allies Refuge and Operation Allies Welcome. You didn't bat an eye. Instead, you donated so much time, money, and supplies that our Afghan Support campaign became our highest grossing online fundraiser ever.

But it wasn't just support of our mission, you also supported our spirits. When we suffered the loss of one of our beloved leaders, Dr. Jennifer Cernoch, you suffered with us, you cried with us, and you helped us to honor her memory. Caring messages, memorials, and even large donations flooded in to honor the woman that put every ounce of passion she had into the mission of Soldiers' Angels.

With all that we have collectively endured over the past two years—the pandemic, civil unrest, loss and more—it would have been easy to feel defeated. But your light, compassion, and encouragement helped us to persevere. With grateful hearts, we thank you for your continuing compassion and ever-growing support.

"It doesn't matter how slow you go, as long as you don't stop." — Confucius

Thank you,



Amy Palmer
Amy Palmer, President & CEO



Phyllis Jo Baunach
Phyllis Jo (PJ) Baunach,
Chair, Board of Directors

ABOUT US

Our Mission
To provide aid, comfort, and resources to the military, veterans, and their families.

Our Vision
To ensure military, wounded military, veterans, and their families have access to needed community resources and support. With the help of our Angel volunteers, we are able to achieve our ongoing vision:

*May No Soldier Go Unloved,
May No Soldier Walk Alone,
May No Soldier Be Forgotten,
Until They All Come Home.™*

Our Values
Compassion, Dedication, Effectiveness, Efficiency, Collaborative, Credibility and Responsiveness.

About Us
The choice to serve is one of sacrifice. It means complete commitment to something larger than one’s self, selflessly bearing the responsibility for the security of everything we hold dear in the United States. Soldiers’ Angels’ purpose is to honor that sacrifice.

Our global network of volunteers — representing all 50 states, Washington DC, and 31 countries abroad — work to ensure that those who serve or have served are supported, uplifted, and remembered through a variety of support programs.

Soldiers’ Angels is one of the highest rated non-profits in the country, recognized by multiple independent agencies for its financial efficiency and transparency.



“I just received the care package you sent and wanted to say a HUGE thank you. My unit and I loved all the cookies....especially the brownies which were the first to go! The decorations on the sugar cookies are my personal favorite, I don’t even want to eat them. We really appreciated the details you put into everything.” — Michelle



PROGRAMS

Since most of the programs at Soldiers' Angels were virtual before the pandemic began, we were able to sustain nearly 100% of normal programming, despite continued challenges. Only our Veteran Support program was once again slightly altered due to the ever-changing COVID restrictions at the VA Hospitals we support. However, our incredible Veteran Support volunteers were able to still find ways to carry out their program goals despite those regulations.

In addition to supporting the primary demographics outlined below, Soldiers' Angels is proud to share about our growing support of activated U.S. Guard and Reserves units. Since the start of the pandemic, our country has witnessed the most activated and deployed U.S. Guard and Reserves women and men stateside in U.S. History since WWII — Soldiers' Angels has been there to support them every step of the way.

Deployed Support Program

The team of volunteers supporting the Deployed Support Program work to ensure those deployed in support of combat and humanitarian missions are supported and appreciated during their time away. Working virtually, volunteers across six different teams write letters, send care packages, make homemade baked goods, and more.

Teams: Angel Bakers, Chaplain Support, Deployed Adoptions, Ladies of Liberty, Letter Writing, Special Operations Forces

Family Support Program

Military families face many challenges before, during, and after deployment. The Family Support Program seeks to help families through those challenges. Volunteers supporting these teams have the opportunity to impact families and help support them through just some of the challenges they may face.

Teams: Adopt-A-Family, Baby Brigade, Cards Plus, Women of Valor



Wounded Support Program

The primary focus of the Wounded Support Program is to provide support at Landstuhl Regional Medical Center (LRMC) in Landstuhl, Germany. LRMC is the main treatment facility for any service member medevaced from the Middle East. In addition, as the largest U.S. hospital in Europe, LRMC has played a crucial role in testing and treating COVID-19 within the entire military community stationed in the Eastern Hemisphere. Soldiers' Angels provides supplies and support to the hospital.

The other focus of the Wounded Support Program is Valor IT, which provides voice-controlled/adaptive technology equipment to service members or veterans recovering from hand wounds and other severe injuries.

Veteran Support Program

Soldiers' Angels provides a wide array of services to veterans of all generations through the Veteran Support program. These services are focused on meeting needs of the low-income and homeless veteran population that are not already being met by the government or other organizations. Developed with guidance from VA leadership and caseworkers, these services are crucial to veterans in need:

- Transportation assistance for veterans to get to/from VA appointments
- Food assistance through Veteran Food Distributions, non-perishable box lunches, and gift cards that can be used at the VA's Canteen for a hot meal
- Household items provided to homeless veterans once they are approved and accepted into the HUD-Veterans Affairs Supportive Housing (HUD-VASH) program

But that's not all. During normal times, a network of volunteers across the country work in-person to support veterans at over thirty-five VA Hospitals. These volunteers organize and host luncheons, dinners, and game nights; they visit patient's bedsides; they distribute hygiene and comfort items; and they work at VA Stand Down events.

Although these volunteers were hindered because of the pandemic, they did not stop supporting the veteran community. Many transitioned to supporting virtual volunteer opportunities or have assisted in delivering items to the VA's they support. We are so grateful for all of the volunteers on the Veteran Support Team and their patience and flexibility as we navigate this unprecedented pandemic together.

"As a disabled veteran, I only receive income once a month. With bills and 3 children to support, times get tough A LOT more than I'd like to admit. My pride gets the best of me sometimes when it comes to accepting or asking for help, especially when I'm made to feel worthless or pathetic. Soldiers' Angels has ALWAYS been warming, kind, understanding and truly a Godsend!! Each time I attend a food distribution I'm welcomed by smiling faces and people who make me feel like it's ok to ask for/accept help! My family and I wouldn't make it without Soldiers' Angels!! Thank you for bringing love and hope to our lives! I can't thank y'all enough!!"
— Veteran

CAMPAIGNS

In addition to the year-round programs Soldiers' Angels provides to the military and veteran community, we also host several collection campaigns throughout the year that allow the public to actively engage in supporting our heroes and their families. Thankfully, even before the pandemic forced everyone to shelter inside their homes, these campaigns were all virtual.

Despite some of the challenges the pandemic may have presented for our collection campaigns, our supporters were out in full force in 2021. Some of our campaigns reached collection totals that rivaled or surpassed amounts collected pre-pandemic!

"These amazing people are nothing less than perfect. They sent us baked goods, snacks, personal hygiene supplies, and small toys and such. It made my deployment enjoyable knowing that back home we have support. From the bottom of my heart, thank you. I will forever be thankful for what y'all do. Though you may not hear from soldiers all too often, just know that every single one is thankful. God bless."
— Deployed Service Member



Valentines for Veterans
Total number of Valentine's Day Cards: 7,420



Warm Feet for Warriors
Total number of socks: 65,536 pairs



Blanket Drive
Total number of blankets: 1,603



Treats for Troops
Total pounds of candy: 76,981 lbs.

Holiday Stockings for Heroes
Total number of stockings: 38,070

HOME OF THE BRAVE

Established in 2012 and gifted to Soldiers' Angels by Peraton in 2020, Home of the Brave partners with the VA Center for Development and Civic Engagement (CDCE) and corporate partner employees to honor and support veterans at VA medical facilities on or around Veterans Day. Volunteers organize special events, visit patients, and donate much-needed items during the days leading up to or immediately following November 11. To date, over 214,500 veterans have been supported through the program. Following the gift of the program from Peraton, the campaign is now officially branded as Soldiers' Angels Home of the Brave and Peraton has continued as its title sponsor.

TITLE SPONSOR



GOLD SPONSOR



SILVER SPONSOR



BRONZE SPONSOR



In 2021, during the course of just one week...still under COVID protocols, Soldiers' Angels Home of the Brave served 125 VA medical facility sites in 44 states, and 651 volunteers spent more than 5,000 hours to honor 24,941 Veterans.

Since 2012, 6,003 company volunteers have contributed 42,252 volunteer hours, honoring 214,547 veterans, totaling over \$1,495,000 in donations to the VA.



HIGHLIGHT | ALFRED HOME RENOVATION

Alfred, a WWII Army veteran, received a Purple Heart in the Pacific as a result of an enemy ambush. He was wounded during the ambush by machine gun fire. Alfred was also shot in Okinawa and instead of going to the field hospital, he was taken to a Navy hospital ship for surgery. During the transfer to the hospital ship, his records were lost and they were not able to find him. Because of this, he was listed as Missing In Action (MIA). His mother was notified and, for seven very long months, she believed that her son was in fact missing behind enemy lines.

Alfred Guerra is a recipient of a Purple Heart, Bronze Star, Combat Infantry Badge, WWII Defense Service Medal, WWII Campaign Medal, and other medals and awards. In early 2022, Alfred was also featured as a ‘Veteran of the Day’ by Veterans Affairs.



Alfred Guerra is a 96-year-old WWII veteran. Last year, his daughter reached out to us for support. In recent years, his old home in San Antonio had fallen into disrepair and became unlivable. His son took on the project of remodeling the home and tore out much of the interior during the initial stages of the project, but then, sadly, Alfred’s son suddenly passed away from cancer.

Alfred had already lost his wife to cancer, but still chose to remain living independently in the family home. After his son’s passing, Maria Guerra, Alfred’s daughter, convinced him that he should stay with her because the house was not safe enough for him to live in. In the summer of 2020, Alfred moved in with his daughter.

Not knowing who else to turn to in order to get the home repaired, the Guerra family made a plea on Facebook asking for help to get the war hero back into his home. Alfred missed his home and the memories it held. He also enjoyed working in his garden and tending the roses he named for his wife, Emma.

Almost as soon as the call was put out, companies, organizations, and volunteers rose to the occasion and began work on Alfred’s home. However, as these projects often go, the work was relying on skilled volunteers willing to give their time. In addition, facing challenges such as the weather, including the week-long unprecedented freeze and snowstorm San Antonio experienced in mid-February, the work faced delay after delay.

When Soldiers’ Angels President and CEO, Amy Palmer, heard about the situation, she knew we needed to come together and take action to get Alfred back into his home.

“Although a home repair project isn’t something we would typically take on, the thought of this war hero being out of his home for that long is heart-wrenching. After all he has done for our country, the least we can do for him is give him a safe and comfortable place to live,” said Amy Palmer, Soldiers’ Angels President and CEO. “Once I dug into the story and went to personally visit the home, I was certain that with our national reach and our local connections, we would be able to tackle this project for Alfred and get him back to his home and his rose garden.”

Tackle we did! Raising over \$28,500 in funding from our supporters and garnering an additional \$15,000 in donated services from Twin Gecko Consulting, Campbell Interior Systems, and Blinds by Design, Soldiers’ Angels along with a small army of Angel volunteers that encompassed every walk of life — veterans, active duty, civilians, businesses, and organizations — worked together to completely renovate the home and property.

On May 26th, 2021, Soldiers’ Angels volunteers and supporters began work on Alfred’s gutted home. By July 7th, 2021, we revealed Alfred’s beautifully renovated and now completely inhabitable beloved home.

PROGRAM IMPACT



Provided over
\$235 Million in aid to **military & veteran families** since 2003



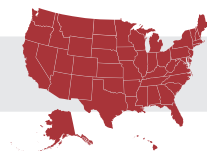
Provided support to over
982,141 service members, veterans, wounded heroes & their families in 2021 alone



Sent over
970,658 care packages to **combat deployed service members** over the last 18 years



266,517 Angel Volunteer Hours
Largest volunteer network of any charity of its kind in the country since 2003



Angel Volunteers
are the heart of the organization and represent all **50 states, Washington DC,** and **31 countries** abroad



28,084 veterans provided with food assistance



60 deployed chaplains supported



32,923 care packages sent to deployed



225 female military caregivers supported



182,616 letters and cards mailed to deployed, veterans and caregivers



1,246 families adopted for the holidays including **3,601** children



1,617 baby shower boxes for expectant military/veteran spouses as well as female veterans



3,271 veterans provided transportation to/from appointments at the VA

With the help of our supporters,
OUR COLLECTION CAMPAIGNS
collected and redistributed over
\$21,173,018
WORTH OF ITEMS

INCLUDING:
76,981 lbs of extra Halloween candy during **TREATS FOR TROOPS**
38,070 STUFFED HOLIDAY STOCKINGS
65,536 pairs of **SOCKS** for **WARM FEET FOR WARRIORS**
27,668 CARE PACKAGE ITEMS in just the second year of Go Camo



SUPPORT
WITH THE HELP OF OUR MANY CORPORATE PARTNERS

ALL IN-KIND GOODS SHIPPED TO **SERVICE MEMBERS** OR GIVEN TO **VETERANS**

164,160
bags of coffee from Books-A-Million

1,883,676
boxes of cookies from Girl Scout Councils

44,000
bags of coffee from Black Rifle Coffee Co.

620,500
bags of popcorn from Trail's End

SOLDIERS' ANGELS IN THE MEDIA

We love to share the work of our amazing Angel Volunteers and team in the media. Doing so helps increase awareness of our impact, drive fundraising, and generate goodwill towards our mission. 2021 was a historic year as Soldiers' Angels generated 1.5 billion impressions/reach across traditional, broadcast, and social media channels.

Top Ten Broadcasts in 2021

Station	Reach
KRLD-AM (Radio)	6.3 M
WGTQ (ABC)	5.9 M
WINS-AM	5 M
98.5 The Sports Hub	3.9 M
WRC-DC (NBC)	3.8 M
KENS-SAT (CBS)	1 M
WFAN-NY (Radio)	717,500
KNX-AM (Radio)	659,300
Fox News	477,632
KMOX-AM (Radio)	396,600

Top Ten Publications in 2021

Publication	Reach
Yahoo! News	541.5 M
Yahoo! Finance	296. M
MarketWatch	91.6 M
Benzinga	64.5 M
Associated Press	53.4 M
BuzzFeed	52.6 M
PR Newswire	44.6 M
Markets Insider–Business Insider	22.8 M
Associated Press News	22.5 M
The Street	14.5M

Some of our most memorable features were:

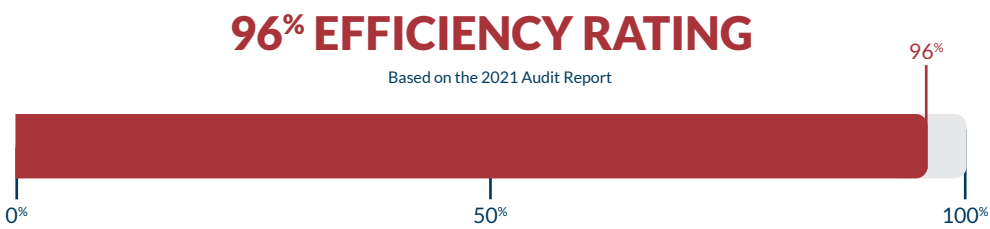
- **Yahoo! News:** Soldiers' Angels help distribute food to veterans in Detroit
- **The Kelly Clarkson Show:** Inspiring Non-Profit Uplifts Soldiers, Veterans & Their Families
- **Fox News:** Fox & Friends First: Charity helps bring holiday cheer to military, veterans and their families with adopt-a-family program
- **11Alive:** Food for veterans struggling during pandemic
- **WESH2 (NBC):** Organization helping Central Florida veterans during vaccination in need of volunteers
- **WFMY News (CBS):** 'We're just helping our friends and neighbors': Soldiers' Angels assisting local Afghan refugees



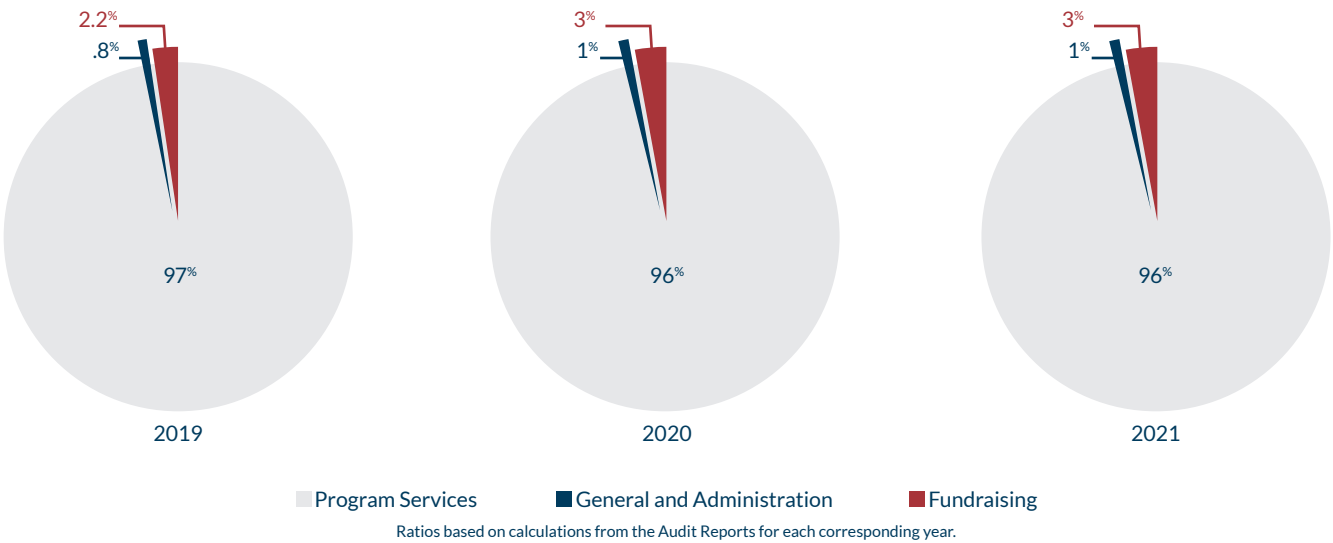
FINANCIALS

FINANCIAL KEY FIGURES

\$29,981,960 FUNDS PROVIDED FOR PROGRAM SERVICES



YEAR-TO-YEAR EXPENSE RATIO



Veteran Food Distributions:
\$3,380,183

Deployed Support Programs:
\$4,171,980

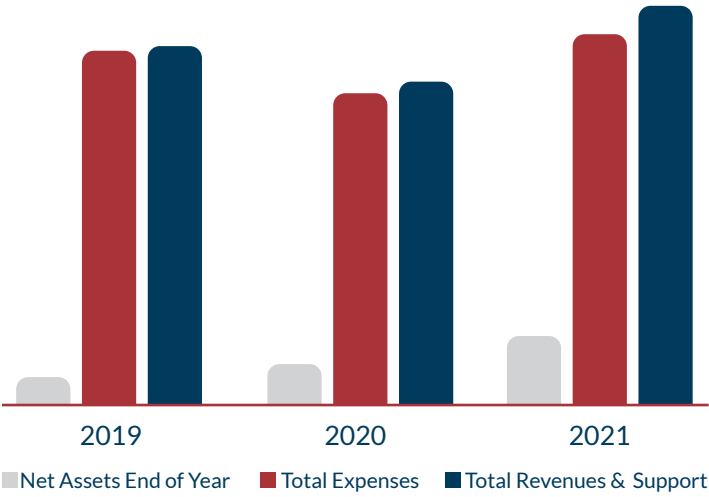
Veteran Support Programs:
\$15,411,517

Other Military & Veteran Programs:
\$7,018,280

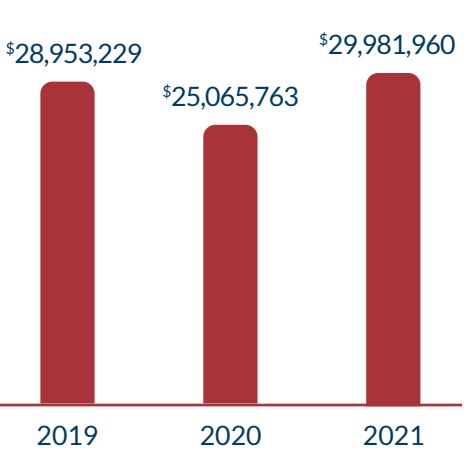
2021 IN NUMBERS

	UNRESTRICTED	RESTRICTED	TOTALS
Revenues & Support			
Program Contributions: In-Kind	\$26,169,316	—	\$26,169,316
Program Contributions	\$4,272,058	—	\$4,272,058
Fundraising: Auto Auctions	\$2,796,174	—	\$2,796,174
Fundraising: Third Party Events	\$80,438	—	\$80,438
PPP Grant	\$263,198	—	\$263,198
Total Revenues & Support	\$33,581,184	—	\$33,581,184
Expenses			
Program Services	\$29,981,960	—	\$29,981,960
General & Administrative	\$375,677	—	\$375,677
Fundraising	\$880,000	—	\$880,000
Total Expenses	\$31,237,637	—	\$31,237,637
Income from Operations	\$2,343,547	—	\$2,343,547
Other Income			
Investment Earnings, Net	\$263	—	\$263
Other Income	\$606	—	\$606
Total Other Income	\$869	—	\$869
Change in Net Assets	\$2,344,416	—	\$2,344,416
Net Assets			
Net Assets Released from Restrictions	—	—	—
Net Assets, Beginning of the Year	\$3,572,862	—	\$3,572,862
Net Assets, End of Year	\$5,917,278	—	\$5,917,278

FINANCIAL GROWTH BY YEAR



PROGRAM GROWTH BY YEAR



HIGHLIGHT | AFGHANISTAN SUPPORT

On August 30, 2021, the last soldier left Afghanistan, officially ending the longest war in American history.

After weeks of intense evacuation efforts, American troops completed the dangerous withdrawal from Afghanistan. Thanks to the selfless courage of our service members — including 13 American heroes who gave their last full measure — the U.S. armed forces successfully evacuated around 120,000 U.S. citizens, citizens of allied nations, and Afghan allies.

While many of those evacuated returned to America or abroad, tens of thousands of Afghan allies and their families faced a new reality: beginning a new life in a new country with no more than the clothes on their back.

Those Afghan allies are more than just former citizens of Afghanistan. They are heroes who fought alongside our troops for the past two decades. After our service women

and men returned from deployment, they continued to fight for a free Afghanistan.

Some were interpreters attached to U.S. military units who aided in critical operations. Others were Afghan military veterans who stood up against corruption and death threats to fight for freedom. Some were embassy workers who assisted U.S. citizens traveling in-country for the past 20 years.

Above all, the Afghans who arrived in our communities across the country are friends to our military. The service they provided over the years helped save countless American lives.

Which is why there was a resounding “yes” and overwhelming support from Soldiers’ Angels staff, veterans, volunteers, and supporters when we announced that we would be supporting Afghan allies by providing basic

necessities as they were temporarily housed on U.S. military installations and then began their new life in America.

We were hesitant about sharing the campaign at first. With the continued political division across the country, it was a gamble to see how our supporters would engage with our efforts. To our surprise, the support began flooding in — monetary donations totaling \$84,328 and in-kind donations of over \$40,000. By the end of the year, our Afghanistan Support campaign became the highest grossing online fundraiser Soldiers’ Angels has ever hosted.

As quickly as the donations came in, they were shipped out to military installations that were in desperate need of the items. And just as quickly, another military installation would contact Soldiers’ Angels requesting support.

Soldiers’ Angels wasn’t the only Veteran Support Organization on the frontlines of supporting Afghan Allies.

Organizations from across the country quickly banded together to pool resources, share support, and devise tactics of continued support for the refugees.

As 2021 waned into the new year, the mission for our allies was far from over. Tens of thousands were still housed on military bases at the time this report was written and, although many more thousands had resettled into communities across the country, they are still in need of support and resources.

Soldiers’ Angels will be continuing to support our Afghan Allies well into 2022 and beyond.



VOLUNTEERS OF THE YEAR

Soldiers’ Angels was honored in 2021 to have not one, but two Angel Volunteers named 2021 VA Volunteer of the Year by the VA’s National Advisory Council. Angel Volunteers have been recognized by this prestigious award in the past, most recently in 2020 when Soldiers’ Angels volunteer Sandy Carter was honored for her work at the Audie L. Murphy VA in San Antonio. Prior to that, Susan Cookus was honored for her work at the Central Arkansas Veterans Healthcare System.

This year, the awards for female and male volunteers of the year were awarded to:

- Soldiers’ Angels volunteer Carol Adams, who volunteers at the Orlando VA and also coordinates the Orlando Veteran Food Distribution
- Roger Hull, the Soldiers’ Angels VA Representative for the Mountain Home VA in Tennessee

Carol and Roger were honored as the VA Volunteers of the Year during the VA National Advisory Council’s annual meeting.

Why Carol Volunteers With Soldiers’ Angels:

“My father was a Navy veteran and I have many nieces and nephews in the Army and Marines. We’ve had a pretty big military presence in the family for quite a while. If you’ve got to give back, give back to someone who has done so much. I just thought Soldiers’ Angels was a really good fit.”

How She Made An Impact:

“There are many organizations and there are many services that all have many volunteers, but I would venture to say that Soldiers’ Angels has probably made the biggest impact and splash at least at Orlando VA, especially during the time of COVID. You have made this consistent and something that people can count on.”
— Adelina Sowell, Chief, Voluntary Service at Orlando VA

“Soldiers’ Angels has provided me with the opportunity to work with and meet some of the best people ever. Our team is a family and the people we get to give back to are incredible. I am honored to receive the Volunteer of the Year award, but the biggest honor has been working with such a wonderful group of people, and getting to know and give back to some of the brave men and women who have served our great country.”

— Female VA Volunteer of the Year, Carol Adams



“It’s nice to be appreciated and I feel very honored just to be nominated. But really, it’s our team. I couldn’t do it without my wife or the team at the VA and Soldiers’ Angels.”

— Male VA Volunteer of the Year, Roger Hull

Why Roger Volunteers With Soldiers’ Angels:

“I was a Marine Corp veteran and have always had a love for our country and our veterans. They’ve contributed so much.”

How He Made An Impact:

“We chose Roger for his dedication and devotion. His spouse comes with him and they work hand in hand. He is just super to work with and we can call him anytime. It’s just a great working relationship. The things he does to help not only us, but the veterans — he’s pretty standout-ish.”
— Mike Kromoff, Chief, Voluntary Service at Department of Veterans Affairs

OUR VOLUNTEERS

There was no shortage of challenges throughout 2021, but our volunteers stuck by our side through it all. Not only did they exceed support they had provided in previous years, but their active participation at times felt like solace from the real world. It didn't matter how much the rest of the world seemed to be at odds with each other, our volunteers gathered to rally behind one shared idea: support the military and veteran community. Backgrounds, political affiliations, religious beliefs, everything faded away and we were able to work together towards a common goal.

Amid so much dissension across our great nation, this harmony was truly inspiring.

GOLD | Adults (26 and older) = 500+ hours

Karen Agnello	Heidi Christiansen	Jeanine Hrcir
Carol Allen	Julie Christopher	Roger Hull
Patti Barker	Nancy Conlon	Jill Huzzey
Joel Bautista	Susan Cookus	Pat J. Jopling
Lori Anne Baycroft	Sue Crocker	Shelley Kalfas
Pamela Beall	Paula Fleming	Leslie Larkin
Therese Bell	Pat Fried	Joseph Vander Linden
Heather Bittner	Sarah Garrett	Nikki Loftin
Ann Born	Lisa Glass	Summer McAfee
Amy Brown	Dona Granger	Christina McNeil
Jenn Bulock	Lyndsey Hagan	Betty Merklng
Sandra Carter	Linda Herrick	Lou Midgett
Aurora Casanova	Tyna Lynn Hilton	Jennifer Nosko

SILVER | Adults (26 and older) = 250 – 499 hours

Sharon Allsbrook	Aimee Douglas	Cathy LaPeters
Melanie Ambury	Stephanie Eck	Ralph Lisher
Irvin Arnold	Nina Fenton	Heidi Lowery
Margaret Ashley	Wanda Foltz	Heidi Lowthorp
Elizabeth Batu	Racquell Fuller	Shaunel Maleski
Denise Bautista	Susan Good	Julie Marien
Cindy Beaver	Kayleigh Goodsell	Karen Marsico
Phyllis Belmonte	Jody Grassel	Sandra McBride
Grace Benfer Bostwick	Ilana Haas	Kimberly McGinnis
Katie Bowen	Amber Hayes	Rebecca McKeehan
Stephani Broviak	Jessica Hicks	Mary McNeely
Stacey Bruneau	Nicole Hill	Brooke McNeilly
Wendy Butera	Lucy Hull	Penny Meeker
Kenneth Dahl	Mary Hunt	Eleni Menter
Hannah Daley	Nicole Jodikinos	Connie Meza
Sheila Daniel	Dakota Johnson	Ellen Miller
Arica Delgado	Dawn Jones	Patricia Miller
Courtney Dobernecker	Sandy Killian	Judy Montalto
Amanda Dorrance	Kay Killpack	Bertha Moore

TEENS AND YOUNG ADULTS | (25 and younger)

Alexis Choi	Angela Choi	Anna Florit-Scarvelis	Rachel Glenn	Jeye Johnson
Teen Silver (75-99 Hours)	Teen Silver (75-99 Hours)	Teen Silver (75-99 Hours)	Young Adult Silver (175-249 Hours)	Teen Gold (100+ Hours)

Although we wish we had the ability to name each and every one of our volunteers in this report, we are honored to share the recipients of The President's Volunteer Service Awards from 2021. Soldiers' Angels presented 439 of these prestigious awards to the volunteers listed below.

In addition, Soldiers' Angels is also incredibly proud of 10 of our international Angels who volunteered the necessary number of hours, but were not eligible to receive The President's Volunteer Service Award since they were not located in the United States.

Pattie Ochs	Deborah Schier
Terry O'Malley	Belinda Schirmer
Yvonne Osorio	Laura Irvin Schroeder
Anna Overland	Jessica Seaman
Lianne Oviedo	Elliot Simons
Amy Pepin	Ernestine Smith
Karen Bostic Perlmeter	Barbara Stewart
Vilma Pinero	Beth Taylor
Nancy Prost	Priscilla Tucker
Lisa Rayl	Rhonda Tunis
Darlene Rovatsos	Barbara Unruh
Dawn Russell	David Vernon
Mary Saxton	Amelia Wang

Kim Moore	Coleta Schmidlin
Christine Moyer	Leslie Scott
Desiree Norquist	Kathryn Shelly
Pamela Oren	Elody Shojinaga
Tony Parise	Regina Shuster
Donna Paschal	Patricia Smith
William Pearson	Pamela Sparacino
Maryann Phillips	Mary Spellerberg
Erin Poole	Ginger Thielman
Carol Ramos	Mary Tingblad
Sarah Ramsingh	Mary Ann Underwood
Marianne Rascher	Larisa Vann
Kayci Ready	Diana Verhagen
Kate Reinholt	Kathleen Wallace-Walter
Janet Roby	Lin Ward
Debbie Roper	Jennifer Wells
Donna Rucker	Eugene Willingham
Laura Saba	Irene Wise
Eric Sanders	

BRONZE | Adults (26 and older) = 100 – 249 hours

Tracy Adams	Debby Eiser	Jessica Kalicki
Michelle Allen	Kerri Enders	Amy Kappel
Clairice Allen	Debbie Eng	Caryn Kelly
Jennifer Alrashdi	Stacie Epps	Colleen Kienzle
Janet Aragon	Judi Erickson	Samantha Kiggins
Michael Archer Sr.	Amanda Evans	Donna King
Deanna Arnould	Jennifer Fehlberg	Rebecca King
Arlo Ashbach	Zene' Fenton	Robin Kinney
Willie Atkinson	Reginal Ferguson	Corinna Kinsey
Christine Ayuya	Ruth Fernandez	Becky & Damon Klein
Christine Barwick	Elayne Fick	Michael Kokoruda
Ann Bechtel	Alex Firebaugh	Barbara Kosnik
Cathy Beck	Patty Fisher	Trudi Krauss
Cari Beebe	Veronica Flores	Kenneth Kretchun
Lynne Rowan Belko	Peggy Foley	Amy Krome
LaVeda Bennett	Nicole Foust	Ashley LaButte
Heather Blankenship	Cathy Freericks	Marissa Landers
Rebecca Bliss	Alejandro Castellon Fregoso	Gwen Lanier
Connie Bombaci	Deborah Gambell	Christopher Legier
Kathleen Bowman	Nina Garces	Darlene Leistra
Carol Ann Boyd	Inelda Garza-Hazlewood	Christie Leman
Kendra Brasel	Lauren Genovese	Beverly Levell
Deane Bray	Bethany George	Rita Levesque
Ariel Breidenbach	Kaleena Gharky	Rosalyn Li
Zachary Breininger	Julie Gillett	Chris Lorenzen
Marian Brock	Alexis Gorin	Lynne Loyd
Richard Brooks	Gena Granholm	Christina Lutz
Magdalena Brown	Katy Greenwalt	Betsi Lynch
Nancy Brown	Amber Greenwell	Wendy Mach
Darlena Bugbee	Brenda Haag	Karla Mahon
Mandy Bullette	Maria Hagan	Carol Makela
Claudia Byre	Jill Ham	Joan Malzow
Ethanie Cagle	Ann Hammersmith	Cayce Mangum
Michael Caldwell	Ty Harris	Sarah Martens
E. Anne Campbell	Heidi Harrsch	Marja Mayes
Wendy Cardoso	Suzanne Hearin	Sandra McAvoy
Karla Castellon	Mindy Heiser	Heather McConnell
Sharon Chafin	Sherryn Hensley	Rebecca McCoy
Teddy Christian	Kristin Herrmann	Stephanie Roberts McCutchen
Analise Ciannilli	Alyssa Hirni	Kyrie McGlynn
Renee Collins	Anne Hofferkamp	Safrina McLean
Hannah Cook	Carol Hoffman	Janet Mebust
Judie Cross	Bobbi Hoffman	Nancy Mendivil
Phyllis Croswell	Beth Hoffman	Ramona Merlet
Karen Curran	Lisa Holland	Linda Millburn
Trista Curwick	Lynne Hong	Ellen Miller
Laura Ruth Davis	Melissa Howard	Cathy Miller
Marla Davis	Kimberly Hroma	Michelle Miller-Kotula
Summer Deichler	Dorothy Hubbard	Joyce Mirabello
Susan Delez	Christina Hyden	Peter Mitchell
Lisa Dente	Brianna Incorvaia	Ruth Moore
Debbie DeRito	Joanna Jankowski	Laurie Motzel
Cheryl Duffee	Selena Johnson	Carrie Mueller
Amanda Eckols	Wainani Johnson-Carter	Holly Mueller
Connie Edgar	Lela Jones	Theresa Murray
Tamara Edwards	Nicole Jordan	Angela Neal

Cynthia Neel	Sharon Smith
Laurel Nelson-Rowe	Ryan Souza
Judy Nichols	Jami Stark
Paul Niemczyk	Kimberley Starr
Alice Nissen	Alayna Stevens
Kathryn "Kathy" North	Katie Stiles
Joanne O'Brien	Ellen Stoltz
Anne Ochoa	Janet Stuart
Nickie Oliva	Jody Takemoto
Kaileen O'Morrissey	Susan Tanner
Loretta O'Neill	Elina Thomas
Laura Osman	Dina Thompson
Megan Otruba	Kathleen Tintle
Pamela Owens	Deborah Tippie
Minette Ozuna	Mary Ellen Tomaszewski
Minal Patel	Mary Trevino
Cody Paul	Christine Tunanidis
Heidi Peevyhouse	Wendy Twiddy
Madison Pfrimmer	Rose Vang
Pamela Phelps	Brooke Verhagen
Tanja Planas	Anne Visser
Ronda Plath	Carolyn Wagner
Elysse Power	Janet Waite
Rob Prest	Earline Wasser
Jennifer Price	Gayle Wedgwood
Barbara Price	Irene Wee
Ellen Rabinowitz	Margaret Wentzel
Sue Radtke	Ashley Wheels
Carla Ramirez	Jill Whelan
Barbara Richardson	Catherine White
Mendi Riechers	Michele Whitley
Angelia Riley	Pamela Whitson
Diane Robinett	Doris Widder
Anne Rolands	Sherrill Widmer
Lavinia Roman	Kristi Wiggins
Tina Romano	Jennifer Wilburn
Anna Roscigno	Jeff Williams
Deborah (Tracy) Ross	Yvonne Wills
Wendy Rossman	Katie Windhorst
Hopey Roth	Kelly Winkworth
Marggie Royston	Renee Winslow
Jennifer Rush	Danielle Witten
Nancy Sams	Norma Wolf
Melanie Sanders	Victoria Wood
Kaylene Sasse	Ramona Young
Roshelle Satterthwait	Ashley Young
Amanda Scheidler	Dana Zambon
Jennie Lynn Schlageter	Karen Zimmerman
Denise Schmidt	Casey Zuberbier
Diane Schmidtke	Diane Zupfer
Michal Shar	Karen Zurow
Angela Shields	
Jade (Dr J) Sierra	
Tami Silva	
Susan Sim	
Melissa Slifer	

INTERNATIONAL

Maria Corazon Dahlum	Ulrike Drosse	Amelia Mohammed	Patricia Raes	Beverley Singh
Senka Dolezal	Ivonne Frey	Mandy Pike	Purani Raja	Dawn Wright

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- Atlanta Community Food Bank

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Boulder Botanical & Bioscience Labs

Concordia Lutheran Church

Food Bank of the Rockies

Girl Scouts Nation's Capital

Girl Scouts of Central Texas

Girl Scouts of Gateway Council

Girl Scouts of Greater Atlanta
- Girl Scouts of Greater Chicago and NW Indiana

Girl Scouts of Gulfcoast Florida

Girl Scouts of Kentuckiana

Girl Scouts of San Diego

Girl Scouts of Southeast Florida

Girl Scouts of Southeastern Michigan

Girl Scouts of Southern Alabama

Gleaners Community Food Bank of Southeastern Michigan

Lockheed Martin
- Low Country Food Bank

National Association of Professional Employer Organizations (NAPEO)

Parkdale Mills

San Antonio Food Bank

Second Harvest Food Bank of Central Florida

The Carlson Family Foundation

Trail's End Popcorn

USAA

PLATINUM | Donations of \$50,000 or more in cash or budget-relieving in-kind per year

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BURNCO USA

Girl Scouts Heart of the South

Girl Scouts of Eastern Iowa and Western Illinois
- Girl Scouts of Historic Georgia

Girl Scouts of San Jacinto Council

Patricia Rogove

Phyllis Jo Baunach
- Thrive Causemetics Foundation

Transamerica Foundation

GOLD | Donations of \$25,000 or more in cash or budget-relieving in-kind per year

- Bake Me a Wish

Boy Scouts of America, Michigan Crossroads Council

Bristol Myers Squibb Company

Fifth Generation Inc. - Tito's Handmade Vodka

Girl Scouts Eastern WA and Northern ID

Girl Scouts of Ohio's Heartland

Kristine Trcka
- Marcello Sebastiani

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Alpha Omincron Pi

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Greg Cesario

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Gunwant Dhaliwal

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The Mihaly Family Charitable Fund

The Pruitt Foundation

Theresa Baker

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Wounded Warrior Military Family Endowment (AFCEA)

Xerox

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IN MEMORIAM

On Friday, July 23, 2021, Dr. Jennifer Cernoch passed away peacefully in her sleep after a 7 month and 2 day battle with cancer. Jennifer served as the Vice President of Development for Soldiers' Angels for the past seven years.

Jennifer left behind an incredibly loving husband, Tom, a daughter, Caitlin, a large extended family, as well as all those who are currently or have previously been part of her "work family."

For those that knew Jennifer, you understand the huge hole that has been left in our hearts. Jennifer was one of the kindest, most caring people in the world. Her big heart led her through a lifetime of serving others — first with her work as a Psychologist and later in the non-profit community. The number of people she has supported is innumerable.

Jennifer was a mentor to many throughout her journey. Her bubbly, positive, and encouraging attitude was magnetic. Throughout her service as a non-profit leader, her desire to serve others was inspirational. In her development role, it was easy to see why Jennifer was so successful — she exuded a passion for caring that extended beyond those who needed to be supported. She genuinely cared for every person that she encountered and went out of her way to learn about them and find ways she could do or share something special with them.

Although those who engaged with her on a regular basis quickly learned that she was sick, Jennifer never wanted the focus of the organization to waiver from the mission. Because of this, she chose to share the news of her cancer only with those who needed to know.

As her body began failing her, there was one thing that endured until the very end — her grace. Throughout her battle, if anyone asked how she was doing, her response was always "I'm good!" in a bright and vibrant tone. Then she would express an even more urgent concern about how the other person was doing and ask to hear the latest news about their life.

Jennifer continued to work for Soldiers' Angels as long as her body would allow her — however her spirit will always live on as we continue to carry out the vision of Soldiers' Angels and stand "Wingtip to Wingtip" with the military and veteran community.



Jennifer worked with the team at Tito's Handmade Vodka for many years and developed a cherished relationship between the distillery and the non-profit. When the Tito's team heard about Jennifer's passing, they were compelled to do good in her name after all of the good she had done in her lifetime. Tito's generously donated \$20,000 to Soldiers' Angels in Jennifer's memory.



Jennifer Marie Cernoch
November 26, 1956 - July 23, 2021

The PM Group has worked with Soldiers' Angels closely since 2018 when the advertising agency created no-sew blankets for Soldiers' Angels as a community service project. From there, the relationship blossomed, and at the helm of that relationship was always Jennifer with her big, contagious smile. It wasn't long before The PM Group welcomed Soldiers' Angels to be a part of their annual Kings and Queens of Good Hearts Fun-Raiser. Jennifer led the charge for our participation in the event for multiple years and, during that time, also left footprints on the hearts of everyone she worked with at The PM Group. At the 2021 Fun-Raiser, which was held just a month after Jennifer's passing, The PM Group presented a wonderful memorial video and spoke about Jennifer's passion and impact. With over 570 people in attendance, the memorial concluded with a standing ovation in Jennifer's honor and not a dry eye in the house. It even led to one audience member donating the proceeds from an item they had won that evening to Soldiers' Angels.



CORPORATE PARTNERS

The Carlson Family Foundation

The Carlson Family Foundation have shared their generous support of Soldiers’ Angels for the past 7 years. This year, that support continued in a big way. With a grant to support the veteran community, Soldiers’ Angels was able to provide much-needed support to the veterans in need. Funding from the Carlson Family Foundation assisted food distributions across the country, provided transportation assistance to veterans getting to and from medical appointments at the VA, and helped us expand our new program that provides housing packs to homeless veterans as they transition off the streets and into VA supportive housing. With broad-reaching financial support such as the grant the Carlson Family Foundation provided, Soldiers’ Angels is able to put dollars to programs that most need it.

NAPEO

When the National Association of Professional Employer Organizations (NAPEO) decided on San Antonio as the destination for their 2021 annual conference, they were looking to partner with a local non-profit as part of the NAPEO Gives Back program, a philanthropic effort aimed at leaving the cities they visit better off for the association having been there. After a comprehensive selection process, they chose Soldiers’ Angels as their non-profit partner. In the weeks leading up to the conference and during the event, NAPEO raised \$138K in cash donations from its members for Soldiers’ Angels. Additionally, onsite conference attendees packed 832 box lunches for local homeless veterans in San Antonio and packed 250 female-focused care packages for deployed females supported by the Soldiers’ Angels Ladies of Liberty Team.

USAA

USAA continues to be among our top corporate sponsors at Soldiers’ Angels! For the second year in a row, they proved that they truly know what it means to serve. They returned to support our holiday campaign in a big way. Since their employees were still not able to volunteer due to COVID restrictions, USAA provided funding for 7,000 holiday stockings to include the cost of shipping those stockings to deployed service members. In addition, USAA provided funding to adopt 120 military and veteran families through the Soldiers’ Angels Holiday Adopt-A-Family program. Each family was provided gifts for the children, as well as a grocery gift card to help towards the purchase of their holiday meal.

“OMG!! The kiddos were so happy, thankful and blessed. Our family cannot tell you all how we appreciate the gifts. Thank you for giving us the joy we had this Christmas. It is always so difficult for them to be able to receive things they would like to have. This Christmas was so special and USAA made it so personal. They got what they asked for through these difficult times. Thank you for extending your love to our family. We hope everyone stays safe and healthy. With so much joy, the Tarrant family.”



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